## To receive a report on the use of mobile device management and consider any actions and associated expenditure

It has been identified that for security reasons and potential GDPR risks the necessity to procure a Mobile Device Management system is required for the Town Council owned and distributed mobile devices.

Currently mobile devices are managed by the end user. Passwords provided when issuing a device can be changed and the device locked from the Town Council. This results in additional administration hours being needed to unlock and restore the factory settings prior to redistribution. It is also worth nothing features on a mobile device such as Application ID's can be retained even after the resetting process with employees' personal details such as personal contact numbers, email addresses and saved passwords being stored on the device's history.

The Town Council has a responsibility to:

1. Ensure the security of any personal data that it controls/processes.

2. Ensure that personal data is accurate and up to date.

3. Ensure when employees leave the organisation the right to be forgotten from devices they may have used during their employment as it will no longer be necessary to hold their personal data for that purpose.

An MDM system will allow the Administration Department to easily manage accounts, policies, apps and restrictions whilst providing the end user with the protection of their personal data upon the end of their employment or in the event of loss / damage.

MDM commands include:

- Installation of apps
- Restarting Device
- Wiping Device
- Installing updates
- Enable Lost Mode
- Clear Activation Lock



## IT has more control when devices are Supervised

- ✓ Configure accounts
- ✓ Configure global proxies
- ✓ Install, configure and remove apps
- ✓ Require a complex passcode
- ✓ Enforce all restrictions
- ✓ Access inventory of all apps
- ✓ Remotely erase the entire device
- ✓ Manage software updates
- ✓ Remove system apps
- ✓ Modify the wallpaper
- ✓ Lock into a single app
- ✓ Bypass Activation Lock
- ✓ Force WiFi on
- ✓ Place devices in Lost Mode
- ✓ Prevent app removal

Budget:

Our IT Consultant has provided associated costs for the MDM subscription and background work required to get the system installed and operational as detailed below:

| Item | Cost |
|------|------|
| MDM 3-year subscription for 8 devices | £440.00 |
| Set up | £400.00 |
| **Total Cost:** £880.00+vat | |

**Budget Code:** 6674 Service Delivery Staffing Cost
**Available Budget:** £192,752

**End of report**
**Administration Officer**